

Box 451, Campbell River, B.C. V9W 5C1

CRUISE APPLICATION FORM

Thank you for booking with Marine Link Tours we look forward to welcoming you onboard the *M.V. Aurora Explorer*. Please fill out this questionnaire in order that we might better prepare for your cruise. Complete a separate questionnaire form for each member of your cruise party and return to the address above or via email to info@marinelinktours.com.

Personal Information

Trip Date: _____, 2022 Trip #: _____

Surname: _____ Given: _____ Go by: _____

Date of Birth: (mm/dd/yy): _____ Email Address: _____

Mailing Address: _____

Daytime Telephone Number: _____ Cell: _____

Emergency Contact Information - Name: _____ Phone Number: _____

Are you celebrating a **special day during your trip?** (i.e. birthday/anniversary)
 _____ Please provide date: _____

If you are a **repeat passenger**, when was your last trip aboard the *Aurora Explorer*? _____ This will be trip # _____

How did you hear about us? _____

Dietary Restrictions

Do you have any **life-threatening food allergies?** Yes No If yes, please provide details, **including severity:**

Do you have any **special dietary requirements for medical health purposes, i.e. Intolerances, diabetes etc.?**
 Yes No If yes, please provide details below:

Are you **vegetarian**, please indicate which proteins if any, are acceptable, i.e. fish, eggs, dairy products etc. below:

Health & Mobility Declaration

Do you have any **physical disabilities** that may limit your mobility on the vessel?
 Yes No If yes, please provide details: _____

Do you currently have any **medical limitation** or health considerations that restrict your ability to travel?

The passenger acknowledges that he/she is in sufficient good health and mobility to embark upon the intended cruise and that any medical condition or infirmity that might compromise the ability of the prospective passenger to engage in normal activities associated with the intended cruise, either while on or off the vessel in the course of the cruise, has been made known to the carrier. The carrier reserves the right to request and receive a doctor's certificate from the prospective passenger any time prior to 30 days in advance of departure. Failure to produce such documentation will constitute a default on the part of the passenger and carrier may, at its sole discretion (and upon full repayment of fares paid), to cancel the passenger's and any accompanying person's passage on the vessel, who present otherwise. **It is the passenger's responsibility to notify the carrier of any change in their condition prior to the sailing date.**

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Insurance

Passengers are advised to take out travel insurance covering themselves, including all expenses relating to trip cancellation, luggage, and goods, and out of province/country medical emergency costs. Prospective passengers are advised that the carrier does not assume any liability for costs associated with any of these contingencies. For further information concerning cancellation insurance, please contact your insurance provider.

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I _____ hereby acknowledge that I have read this "Cruise Application Form", understand the contents thereof, and voluntarily agree to the terms and conditions contained within.

Signature of Passenger

Date Signed

INSURANCE

We highly recommend that you speak with your insurance provider regarding cancellation insurance.

DEPOSIT

A 25% non-refundable deposit is required at the time of booking.

FINAL BALANCE

Final Payment is due 10 weeks prior to sailing.

CANCELTION AND REQUEST OF REFUND* (After final payment has been made):

The Deposit remains non-refundable

The Final Payment amount will be refunded based on the following schedule:

100% refund provided for cancellations received more than 10 weeks prior to sailing.

50% refund provided for cancellations received 6 weeks prior to sailing.

No refund is provided for cancellations received with less than 6 weeks notice.

*Refunded monies will not be paid out until the scheduled sailing date at the earliest

RESCHEDULING OF CURRENT BOOKING

Up to 6 weeks prior to the scheduled sailing, 100% of the monies paid may be rolled over to another available sailing within the next 2 seasons.

A \$150 Rebooking Fee will be charged.

Bookings can be carried over no more than twice.

A refund can no longer be requested.

Please note that Marine Link Tours reserves the right to cancel your reservation for any reason. If this happens, you will be able to reschedule your trip for a future date. We do not accept liability where the cause of cancellation is due to unusual or unforeseeable circumstances or events which neither we, nor our servants, agents or suppliers could have anticipated or avoided even with the exercise of all due care (e.g. wildfires, airline strikes, pandemics etc).

Due to our seasonal nature and large financial commitments (we pay many of the expenses of your trip well before you arrive), we cannot accommodate very last-minute cancellations and cannot make exceptions to our strict Refund Policy.

Please refer to our complete Cancellation and Refund Policy for more information.

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Please Read Carefully

The following conditions may waive or limit the liability of the company, its owners, directors, crew, employees, agents, independent contractors and vessel officers. In any event the owners, vessel officers, vessel crew employees, agents and independent contractors shall have the benefit, as a right, of all limitations of liability set out in the Canada Shipping Act. The passenger acknowledges recognition that the vessel named above is a "working freight vessel" and that, provided the owners exercise due diligence to make the vessel seaworthy, the owners, vessel officers, vessel crew, employees, agents and independent contractors shall not be liable for any loss, damage, expense, personal injury, sickness or loss of life which the passenger may suffer, howsoever caused, including by the negligence or gross negligence of the owners, their vessel officers, vessel crew, employees, agents or independent contractors.

1. The carrier named hereon agrees to the passenger. The passenger on embarking on the named vessel, agrees on their own behalf to be bound by all the conditions, limitations, exceptions and liberties in favour of the carrier, its servants and agents, who shall have the benefit of all such conditions, limitations, exceptions and liberties, hereon noted.
2. The passenger hereby indemnifies and holds harmless Marine Link Tours for any loss, damage, expense, injury or cost, including legal fees arising as a result of such loss, damage, expense, injury or cost on a solicitor and own client basis, arising as a result of the passenger failing to comply with the Code of Conduct and Conditions of Carriage or the passenger acting in a negligent or grossly negligent manner.
3. Provided that the carrier uses due diligence, at the commencement of the voyage, to make the vessel seaworthy, neither the carrier nor its servants and agents shall be responsible for death or injury to the passenger for loss, damage, expense or delay incurred by the passenger, his/her luggage goods or otherwise during embarkation, carriage and disembarkation or on any tours, "walk-about," or similar activities off the vessel during the voyage howsoever caused, including by the un-seaworthiness of the vessel or any other vessel or mode of conveyance or by faults, errors or negligence.
4. While all reasonable efforts will be made to adhere to the route and schedule from time to time advertised, including time and date of departure and return, the passenger acknowledges the right of the carrier or the Master of the vessel at any time and from time to time, without notice, to change the timetable or route for any cause which the carrier or the Master of the vessel in their absolute discretion shall consider to be just and reasonable. The carrier reserves the right to cancel any sailing or not dispatch the vessel on the intended voyage for any reason whatsoever on giving notice to the passenger of such cancellation and repaying any passenger money paid.
5. The passenger agrees to comply with any regulation which the carrier or the Master, in their sole discretion, may at any time consider necessary for the general good order, comfort and safety of all aboard.
6. The passenger warrants that no goods brought aboard by him/her are of a prohibited nature.
7. All the rights, exemptions from liabilities and immunities of whatsoever kind referred to in this agreement shall also inure to the benefit of the Master and crew, servants, agents, employees and independent contractors of the owners: for the purpose of these conditions the owners in making this agreement are or shall be deemed to be acting as the agent or trustee of and on behalf of and for the benefit of all who are or might be the Master and crew, servants, agents, employees and independent contractors of the owners and all such shall to this extent be or be deemed to be parties to this agreement.
8. The passenger acknowledges that the vessel named above is a "working freight vessel".
9. Over the duration of any cruise the vessel may operate on a 24-hour basis with attendant vibration and noise from the engines and freight handling machinery late at night or early in the morning. Some of our passengers do experience difficulty sleeping, particularly at the start of their cruise.
10. The vessel may from time to time carry freight items normally classified as "dangerous goods" (for example, aviation fuel in drums, propane gas, compressed gas cylinders, etc.).
11. There are several steep stairways on the vessel and no elevators.
12. On occasion the vessel may be in areas of the coast where radio-telephone communications are difficult and medical facilities are at some distance.
13. The carrier named hereon does not promote or recommend nor make any representation in respect to any "off vessel" activity supplied by a third party. If the passenger accepts or participates in such activity, he/she does so at his/her own risk and the carrier will bear no liability whatsoever.

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Marine Link Tours is committed to providing a safe, comfortable, and enjoyable experience for its passengers and crew. To achieve this goal, we ask that our guests conduct themselves respectfully and in accordance with the terms of this Code of Conduct. We are committed to passionately delivering an exceptional experience and thank guests in advance for your compliance.

* Guests shall acquaint themselves with the safety procedures and comply immediately with all safety drills, alarms and instructions.

* Guests shall follow all COVID-19 Protocols set by the carrier. These include but are not limited to:

* The proper wearing of face masks when required

* Provide proof of vaccination against COVID-19

* Guests shall behave appropriately and with discretion at all times, respectful of the vessel environment and staff, as well as of other guests.

* Most of the *Aurora Explorer* is NO SMOKING vessel. Guest will NOT smoke in their staterooms or outside of the designated smoking area. (please ask you crew for more information).

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